The Dynamics of Motivated Beliefs

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Abstract

A key question in the literature on motivated reasoning and self-deception is how motivated beliefs are sustained in the presence of feedback. In this paper, we explore dynamic motivated belief patterns after feedback. We establish that positive feedback has a persistent effect on beliefs. Negative feedback, instead, influences beliefs in the short-run, but this effect fades over time. We investigate the mechanisms of this dynamic pattern, and provide evidence for an asymmetry in the recall of feedback. Finally, we establish that, in line with theoretical accounts, incentives for belief accuracy mitigate the role of motivated reasoning.

JEL classification: C91, D03, D12, D83

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1 Introduction

The process of belief formation is not exclusively guided by a desire for accuracy. Instead, the literature on motivated reasoning argues that the desire to hold a positive self-view or to maintain a certain conviction constitute strong motives to manipulate beliefs in a self-serving way. One of the most prominent consequences of such motives is overconfidence, or the systematic overestimation of one's skills and abilities. People *want to believe* that they are able or skilled, for instance, due to motivational reasons (Bénabou and Tirole, 2002) or ego-utility (Kőszegi, 2006), and thus deceive themselves to achieve such beliefs. The implications of overconfident self-assessments are manifold and have been studied in different contexts, ranging from tournament entry decisions (Dohmen and Falk, 2011), CEO behavior (Malmendier and Tate, 2005 and 2008) and self-control problems (DellaVigna and Malmendier, 2006). In the domain of prosocial behavior, people generally like to think of themselves as generous and selfless. At the same time, they often succumb to the temptation to act in a selfish manner. The tension that results between the desired self-view and actual behavior is often resolved by manipulating beliefs or perceptions related to moral transgressions, thereby restoring the self-view of being a moral person (see, e.g., Haisley and Weber, 2010; Gneezy et al., 2015; Di Tella et al., 2015). Moving beyond individual behavior, motivated reasoning can shape belief patterns at the group or societal level (Bénabou, 2013). Phenomena such as the pronounced polarization of beliefs within societies on topics such as climate change have been attributed to motivated cognition (e.g., Kahan, 2013).

A key question in the literature on motivated beliefs is how people maintain a self-servingly biased view of themselves and the world, even though they frequently obtain feedback from, for example, friends, employers, the news media and the market. Managers eventually learn about their investment failures, and consumers find that their plans to regularly go to the gym fail, and yet, overly optimistic self-assessments seem to persist. Theoretical contributions (Bénabou and Tirole, 2002, 2004) have emphasized the role of selective recall as a means to deal with ego-threatening information, but empirical evidence remains scarce and lags behind the theoretical advances. Taking this as point of departure, in this paper we employ a series of laboratory experiments in the context of an IQ test to make three key contributions.

First, we explore dynamic belief patterns *after* the provision of feedback about relative test performance. The context we implement in our study is that of an IQ test. IQ is ideal for our purposes, as it constitutes an important skill and is known to be highly ego relevant for most people. At the same time, it permits the provision of feedback related to test performance in a straightforward way. In the experiment, subjects first complete an IQ test. We then randomly place subjects into groups of 10 and elicit their beliefs about their rank in the group according to IQ test performance. Afterwards, we provide them with unbiased but noisy feedback about their rank. The noise component is crucial because it allows us to *causally* identify the role of positive versus negative feedback in shaping belief and memory patterns. Specifically, we provide each subject with an indication of their

actual rank by randomly selecting three members of their group of 10 and informing them as to whether they are ranked higher or lower compared to each of these three members. This generates exogenous variation in feedback, conditional on the subjects' true rank. To investigate dynamic belief patterns, we elicit beliefs about the rank in the group of 10 for a second time after subjects are given the feedback. Our key treatment variation is that we exogenously vary, in a between-subjects design, the time between feedback and the elicitation of posterior beliefs. In one treatment, we elicit beliefs *directly* after the feedback, while in a second treatment beliefs are elicited *one month* after subjects are given the feedback.

We find that, measured directly after the feedback, beliefs show adjustments in the appropriate directions. Subjects who received positive feedback adjusted their beliefs upwards, while subjects who received negative feedback adjusted their beliefs downwards. This pattern changes if we consider beliefs elicited one month after the feedback. While beliefs after positive feedback remain adjusted upwards, beliefs after negative feedback substantially "recovered" and reflect the feedback to a much smaller extent; thus, the effect of negative feedback on beliefs is mitigated over time. Even though individuals' adjust their beliefs to negative feedback in the short run, over the course of one month, confidence returns to a level comparable to that prior to the feedback. This suggests that confidence-levels follow specific temporal patterns. An overconfident CEO may be less overconfident right after a failed merger, compared to a situation in which the failure occurred months or years ago. Likewise, a consumer may reach a certain level of sophistication about his/her present bias right after failing to stick to an exercise plan, but over time return to a state of naïveté.

Second, we explore the underlying mechanisms of this dynamic pattern. A potential candidate highlighted in the theoretical literature is selective recall (Bénabou and Tirole, 2002, 2004). It is conceivable that, over time, individuals manage to forget or suppress negative feedback. Accordingly, in a new set of experiments, we investigate the extent to which subjects recall the feedback one month after receiving it. The basic experimental design is identical to the experiments described above, except that we measure the accuracy with which subjects recall the feedback *one month* after they receive it. Specifically, instead of eliciting posterior beliefs, we directly ask individuals to recall the feedback they received and pay them for accuracy.

We find that negative feedback is indeed recalled with significantly lower accuracy, compared to positive feedback, which suggests that the dynamic belief pattern we have identified is indeed driven by the selective recall of information. Next, we make use of additional outcome variables and a placebo condition to delve into how selective recall operates. In a nutshell, the following patterns emerge. Our results suggest that participants are able to suppress the recall of unwanted memories. Furthermore, participants appear to suppress the recall of not only negative feedback but also the IQ test more broadly. Our results lend direct support to key modeling assumptions in Bénabou and Tirole (2002, 2004). From a policy perspective, our findings suggest that policy interventions aimed at correcting self-servingly biased misperceptions via information or feedback are unlikely to be effective in the long run

due to people's ability to forget or suppress information that threatens their desired views.[1]

Third, we ask if there are factors that mitigate people's tendency to suppress feedback they dislike. The theoretical literature on motivated beliefs suggests that basic economic incentives may work. Specifically, models such as those by Brunnermeier and Parker, 2005 and Bénabou and Tirole, 2002, formalize a simple but fundamental trade-off, where self-servingly biased beliefs bolster individuals' ego and self-esteem but come at the cost of potentially distorting decision-making. In the last part of the paper, we exogenously manipulate this trade-off. Interestingly, in the dynamic context we are considering, there are two conceptually distinct ways in which incentives for accuracy may matter. The first one builds on an important feature of our experiments, namely that the belief elicitation or recall accuracy tasks always come as a *surprise* for participants. Our findings suggest that in such environments, people try to (and manage to) suppress feedback that threatens their desired self-view. This may change if future belief elicitation is *announced* in advance. We conduct an additional treatment where, after subjects receive feedback, we announce that in one month, subjects will face a belief elicitation task, and we emphasize that subjects' earnings will depend on the accurate assessment of their actual rank in their group of 10. Our findings reveal that the mere announcement of a future belief elicitation task alters people's mindset and attenuates their desire to suppress negative feedback. As a consequence, negative feedback has a significantly more pronounced effect on beliefs.

The second way in which incentives may matter is at the recall stage. Even in contexts where people have set their mind on suppressing feedback that threatens their ego, unexpected and sufficiently high incentives for recall may nonetheless induce them to access memory traces of that feedback. Here, an interesting distinction between suppressing and a naïve interpretation of forgetting as "erasure from memory" becomes apparent. If subjects erase negative feedback from their memory, then higher incentives to recall should not improve recall accuracy. In contrast, if subjects are merely suppressing, then sufficient incentives may induce them to dig out the memory traces they were suppressing. We implement a treatment variation identical to the *recall* condition, except that we substantially increase incentives to recall feedback correctly. Indeed, we find that subjects are willing to uncover unpleasant memory traces if the monetary gains are large enough. Taken together, while our findings demonstrate the ability of subjects to gradually suppress feedback they dislike, they also reveal that self-deception is not without limits. Instead, incentives can play an important role in bounding the effects of motivated cognition on beliefs.

Research on motivated reasoning has a long-standing tradition (see, e.g., Kunda, 1990; Epley and Gilovich, 2016). Implications have been studied in diverse contexts such as (over)confidence (see, e.g., Bénabou and Tirole, 2002; Kőszegi, 2006; Sharot et al., 2011), moral behavior (see, e.g., Babcock et al., 1995; Konow, 2000; Dana et al., 2007; Haisley and

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[1]Recent literature has begun to investigate the effectiveness of feedback and information in correcting belief biases and misperceptions (see e.g., Grigorieff et al, 2018; Kuziemko et al., 2015). Our findings highlight the importance of studying the long-run effects of these interventions.

Weber, 2010; Exley, 2015; Gneezy et al., 2015; Di Tella et al., 2015; Falk, 2017; Grossman and van der Weele, forthcoming), and belief polarization (see, e.g., Kahan, 2013).

In terms of the underlying reasons for motivated beliefs ("demand side" of self-deception), several motives have been suggested. Kőszegi (2006) and Brunnermeier and Parker (2005) pointed towards belief-based utility, suggesting that people directly derive consumption utility from being optimistic about themselves and/or the future in general. Bénabou and Tirole (2002) highlighted the motivational value of optimistic beliefs and showed that they can help present-biased agents overcome self-control problems. Another strand of literature emphasizes the role of (stated) optimism as a social signal (see Burks, Carpenter, Goette and Rustichini, 2013; Charness, Rustichini and van de Ven, 2014; Ewers and Zimmermann, 2015; and Schwardmann and van der Weele, 2017).[2] Our paper does not take a stand on the demand side of self-deception. In fact, all these mechanisms could be at work in our study and could drive subjects' desire to have optimistic beliefs about themselves. We focus on how such optimism can be maintained in the presence of feedback.

Our findings most closely relate to studies that look at the "supply side" of self-deception. In the context of overconfidence, several studies have looked at short-run updating. Two basic results emerged: people seem to update conservatively (Möbius et al., 2013), and they seem to asymmetrically process information, putting more weight on positive than on negative information (see e.g. Eil and Rao, 2011; Sharot et al., 2011 and Möbius et al., 2013).[3] In medical contexts, Oster et al. (2013) and Ganguly and Tasoff (2017) provide evidence that people may attempt to avoid feedback to begin with if they expect it to threaten their belief-based utility. Different from existing work, our study emphasizes the important role of *dynamic* processes after obtaining feedback and the critical role memory plays in these processes. None of the concepts that emerged from these studies can explain our results.

Our paper also relates and contributes to the literature on the determinants and implications of memory (see also the discussions in section 3). Schacter (1996) and Kahana (2012) provide excellent overviews. In the economics literature, see Bénabou and Tirole (2002) for a theoretical analysis of the role of memory in motivated reasoning. Mullainathan (2002), Gennaioli and Shleifer (2010), Bordalo, Coffman, Gennaioli and Shleifer (2016), and Bordalo, Gennaioli and Shleifer (2017) focus on the role of cognitive limitations in recall and model implications for belief formation and decision-making.

The remainder of the paper is structured as follows. We first study belief dynamics after feedback. Section 3 considers the role of selective recall, and section 4 studies the trade-off between affective benefits and incentives for accuracy. Section 5 concludes.

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[2]Schwardmann and van der Weele (2017) advanced this literature strand by providing causal evidence that people actually deceive themselves in order to more effectively deceive others and by demonstrating that this is an effective persuasion strategy.

[3]Recent studies have found somewhat weaker and sometimes no evidence for an asymmetry in information processing. See, for example, Barron (2016), Coutts (2016), and Schwardmann and van der Weele (2017). In our study, we do find conservatism in updating, but we see little evidence for asymmetry in short-run updating (see section 2.3 and Appendix A.6).

2 Motivated Belief Dynamics

2.1 Experimental Design

An environment to study motivated belief dynamics after feedback requires (i) a context that gives rise to motivated reasoning, (ii) exogenous variation in feedback conditional on true ability, and (iii) the clean manipulation of time between feedback and belief elicitation.

Our design accommodates all these features. Table 1 summarizes the main treatment conditions for this paper. In this section, we focus on the *ConfidenceDirect*, *Confidence1month*, and *ConfidenceNoFeedback* treatments. The *Recall*, *RecallHigh*, and *Announcement* treatments are introduced in later sections.

For all treatments, subjects completed an IQ test. Specifically, subjects solved a total of 10 Raven matrices, which are frequently used as a non-verbal test of intelligence. Subjects were explicitly told that this type of test is often used to measure intelligence. After the test, subjects were informed that they were randomly matched into a group with nine other subjects that had participated in an earlier experiment and completed the same intelligence test and that we had computed a ranking of the group according to performance on the IQ test.

We measured subjects' beliefs about their rank in this group *before* and *after* they received (noisy) feedback about their rank. This allowed us to precisely track *belief adjustments* to feedback, which served as our *key outcome measure*. Specifically, directly after the IQ test but before receiving any feedback about their relative test performance, we elicited subjects' beliefs for the first time about their rank in the group. We asked subjects to estimate the likelihood that they ranked in the upper half of the group. Subjects had to provide their estimate in percentage, and every integer between 0 and 100 was admissible. Incentive compatibility was ensured by using a quadratic scoring rule. In an additional step, to obtain a full prior belief distribution, for each possible position in the ranking, we also elicited subjects' beliefs about the likelihood that they ranked in this position. Again, we ensured incentive compatibility by using a quadratic scoring rule (see section 2.2 for details).

Next, for the *ConfidenceDirect* and *Confidence1month* treatments, we provided subjects with noisy *feedback* about their rank in the group. Specifically, we randomly selected three of the nine other group members and, for each of these three members, informed subjects about whether they ranked higher or lower than the respective member (see Eil and Rao, 2011). The noise component in feedback is crucial, as it implies that subjects with the exact same rank obtained different feedback - some positive, some negative. Thus, potential asymmetries in belief dynamics cannot be driven by individual characteristics. This allows us to causally identify the effect of feedback (positive and negative) on beliefs. We ensured that subjects realized the feedback by asking them to repeat it on the next screen.

After the provision of feedback, we elicited subjects' beliefs about their position in the group for the second time. We again used a quadratic scoring rule to elicit subjects' beliefs

Table 1: Main Experimental Conditions and Descriptions

Treatment	Feedback	Outcome Measure	Time of Elicitation	Announcement
ConfidenceDirect	Yes	Beliefs	Direct	No
Confidence1month	Yes	Beliefs	One month later	No
ConfidenceNoFeedback	No	Beliefs	One month later	No
Recall	Yes	Recall Accuracy	One month later	No
Announcement	Yes	Beliefs	One month later	Yes
RecallHigh	Yes	Recall Accuracy	One month later	No

about the likelihood that they ranked in the upper half of the group. We ruled out possible hedging motives between the different belief elicitation tasks by randomly selecting one task for payment (see section 2.2 for details).

The key difference between the *ConfidenceDirect* and *Confidence1month* treatments was the time between feedback and belief elicitation. For *ConfidenceDirect*, we elicited beliefs immediately after feedback whereas for *Confidence1month*, we elicited beliefs one month after subjects received the feedback. Comparisons between these treatments allow us to precisely track the time pattern of belief adjustments after feedback.

Note that the *ConfidenceDirect* treatment was split into two subconditions. In one subcondition, beliefs were indeed elicited directly after the feedback, while in the other subcondition, we let 15 minutes elapse between feedback and belief elicitation. The reason we implemented these two subconditions was to enable us to measure potential short-term dynamics in belief adjustment. As we show later, we did not detect any difference between the two subconditions.

ConfidenceNoFeedback served as a control condition where subjects did not receive any feedback, and beliefs were elicited one month after the IQ test. This treatment allowed us to identify potential time trends in beliefs that might be present independent of feedback.

2.2 Procedures

To avoid selection effects, subjects in all treatments had to sign up for two experimental sessions, with one month between sessions, and were informed that it was randomly determined whether they had to come to the second session or not. Subjects in treatment *ConfidenceDirect* were informed at the end of the experimental session that a random device had determined that they would not need to come to the second experimental session for

which they had signed up.[4]

The experiment was organized into seven parts. At the end of the experiment, one of the seven parts was randomly selected for payment.[5] Some of the seven parts were unrelated to the IQ test. This was mainly done to obfuscate the purpose of the experiment and to have filler tasks for the subcondition of *ConfidenceDirect*, where 15 minutes elapsed between feedback and the subsequent belief elicitation. It also served the purpose of creating an additional recall measure, which is introduced in section 3.

The timeline for *ConfidenceDirect* was as follows: The experiment started with a simple dictator game. Subjects were endowed with 10 euros and could decide if they wanted to donate part of this endowment to a charity organization, the German Red Cross. All integers between 0 and 10 were possible. Part 2 of the experiment consisted of the IQ test and the subsequent belief elicitation. Subjects earned a fixed payment of 4 Euros for this part, plus additional earnings from the belief elicitation.[6] In the next part (Part 3), subjects were provided with noisy feedback about their ranking in the group and were asked to repeat the feedback on the next screen. Subjects obtained a fixed payment of 5 Euros if this part was payoff-relevant.

In the subcondition of treatment *ConfidenceDirect*, where beliefs were elicited immediately after the feedback, the experiment continued with the second belief elicitation. Subjects obtained a fixed payment of 4 Euros and were also paid according to the quadratic scoring rule.[7] Part 5 consisted of a real-effort task. Subjects had to count the number of zeros that showed up in a table of zeros and ones (see Abeler et al., 2011 and Gneezy et al., 2017). They were given five minutes to count as many zeros as they could and earned a fixed payment of 5 Euros as well as 0.2 Euros for every table counted correctly. In Part 6, subjects received a fixed payment of 3 Euros and an endowment of 2 Euros and could decide how much of this endowment to invest in a risky asset (see Gneezy and Potters, 1997). In Part 7, sociodemographic information was collected. Subjects obtained a fixed amount of 5 Euros for this part.

In the subcondition of treatment *ConfidenceDirect*, where 15 minutes elapsed between the feedback and the second belief elicitation, the timeline was slightly different. After obtaining the feedback, subjects continued with the real-effort task followed by the investment task, which typically took about 15 minutes. Then, in Part 6 of the experiment, we elicited

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[4]Subjects made all their decisions anonymously on a computer in carrels with closed curtains. Decisions from the first and second sessions were matched using individualized codes that only the subjects knew. We also informed subjects that the set of people involved in running the experiment and analyzing the data would be the same for the first and second sessions.

[5]In addition, subjects received a show-up fee of 10 Euros. Subjects in Confidence1month and ConfidenceNoFeedback received an additional show-up fee of 15 Euros since they had to come to the lab twice.

[6]The formula for the quadratic scoring rule for beliefs about the likelihood of ranking in the upper half was as follows: $Earnings = 2euros - 2(I(rank \leq 5) - belief/100)^2$, where $I(rank \leq 5)$ is an indicator function and takes the value 1 if a subject's actual rank is 5 or higher. The subsequent elicitation of the full prior belief distribution was also incentivized using a quadratic rule. Subjects were informed that if Part 2 was randomly chosen to be payoff-relevant, one of the two belief elicitations would be randomly selected for payment.

[7]The formula for the quadratic scoring rule was again: $Earnings = 2Euros - 2(I(rank \leq 5) - belief/100)^2$.

subjects' posterior beliefs. Part 7, again, collected sociodemographic information.

The timeline in *Confidence1month* was similar, except for one key difference. The second belief elicitation was conducted one month after all the other parts were conducted. Thus, subjects completed the dictator game and the IQ test, followed by the first belief elicitation and the provision of feedback. Then, they performed the real-effort task, made a series of choices under risk and, in Part 6, provided sociodemographic information. Part 7 consisted of the second belief elicitation, which was conducted one month later.

ConfidenceNoFeedback was identical to *Confidence1month* in terms of timing, except, of course, that no feedback was provided. To keep the number of parts identical to the other conditions, the sociodemographic section was split into two parts.

An important challenge was to minimize attrition in the *Confidence1month* and *ConfidenceNoFeedback* treatments. Three design features were included to reduce attrition to a minimum: (i) all payments from the experiment were made at the second meeting, to maximize the incentive for subjects to show up to the second lab session;[8] (ii) at the end of the first lab session, subjects were handed slips of paper stating the exact date and time of the second meeting and were reminded twice via email about the second lab session; (iii) subjects that did not show up for the second lab session received an email with a Qualtrics link that allowed them to complete the study online within the following 24 hours. Efforts to reduce attrition were quite effective. Out of 161 subjects that participated in the first session of treatments *Confidence1month* and *ConfidenceNoFeedback*, all but two also participated in the second session.

A total of 339 subjects participated in the experiments: 178 in treatment *ConfidenceDirect*, 109 in *Confidence1month*, and 52 in *ConfidenceNoFeedback*.[9] Experimental sessions took on average about 50 minutes. The second sessions for treatments *Confidence1month* and *ConfidenceNoFeedback* took about 30 minutes. The experiments were conducted in January and February 2016 at the BonnEconLab of the University of Bonn. Subjects were mainly students from the University of Bonn and were recruited using the hroot online recruitment system (Bock, Baetge and Nicklisch, 2014). The experiments were computerized using z-tree experimental software (Fischbacher, 2007) and the Qualtrics online survey tool.

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[8]Thus, subjects knew from the show-up fees for the two meetings alone that they would receive a payment of at least 25 Euros when they showed up to the second session.

[9]We oversampled treatment *ConfidenceDirect* to have enough statistical power to compare the two sub-conditions of the treatment.

2.3 Results

We define positive and negative feedback, respectively, based on the following rule: subjects that learned they ranked higher than at least two out of the three randomly selected group members are classified as having received positive feedback, and all others as having received negative feedback. In the Appendix, we show that all our results are robust to using alternative definitions of positive and negative feedback. We are interested in belief dynamics after feedback. For this purpose, we compare the *ConfidenceDirect* and *Confidence1month* treatments.[10]

Result 1. *Directly after the feedback, subjects update in the appropriate directions, both for positive and negative feedback. One month after the feedback, beliefs still reflect positive feedback, but belief adjustments after negative feedback are substantially diminished.*

Before we delve into the statistical analysis, Figures 1 and 2 visualize our findings. Figure 1 provides an initial overview of belief adjustments $(Pr(upperhalf)_i^{post} - Pr(upperhalf)_i^{prior})$. The figure displays histograms of belief adjustments for the *ConfidenceDirect* and *Confidence1month* treatments, separately for positive and negative feedback. As can be inferred, in the short run, beliefs adjust substantially and in the appropriate directions, for both positive and negative feedback. One month after the feedback, however, the belief adjustment pattern is altered. While belief adjustments after positive feedback remain positive, adjustments after negative feedback are rather symmetrically centered around zero, suggesting that they scarcely reflect the feedback anymore.

The pattern in Figure 1 is, of course, insufficient to justify a causal interpretation. Figure 2 thus plots average priors and average posteriors (separately for negative feedback and positive feedback) for different levels of IQ test performance. The left panel depicts results for *ConfidenceDirect*, and the right panel depicts results for *Confidence1Month*. As can be inferred, the figure replicates the dynamic belief pattern visualized in Figure 1 for different levels of IQ test performance, thereby allowing a causal interpretation.[11] Figure A.2 in Appendix A.8 displays the same figure, but replaces actual average posteriors with average posteriors as predicted by Bayes' rule.

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[10]We find no differences in belief adjustments between the two subconditions of the *ConfidenceDirect* treatment. See Appendix A.1 for details.

[11]Figure 2 also suggests that subjects are ex-ante overconfident (average priors lie consistently above 50%). Note that Benoît and Dubra (2011) showed theoretically that such patterns can potentially be explained by Bayesian updating. Recently, Burks et al. (2013) as well as Benoît, Dubra, and Moore (2015) have found overconfident data patterns that cannot be explained by Bayesian reasoning. While establishing baseline overconfidence is not the focus of this paper, it is important to note that none of our key results can be explained by the Bayesian mechanisms outlined in Benoît and Dubra (2011).
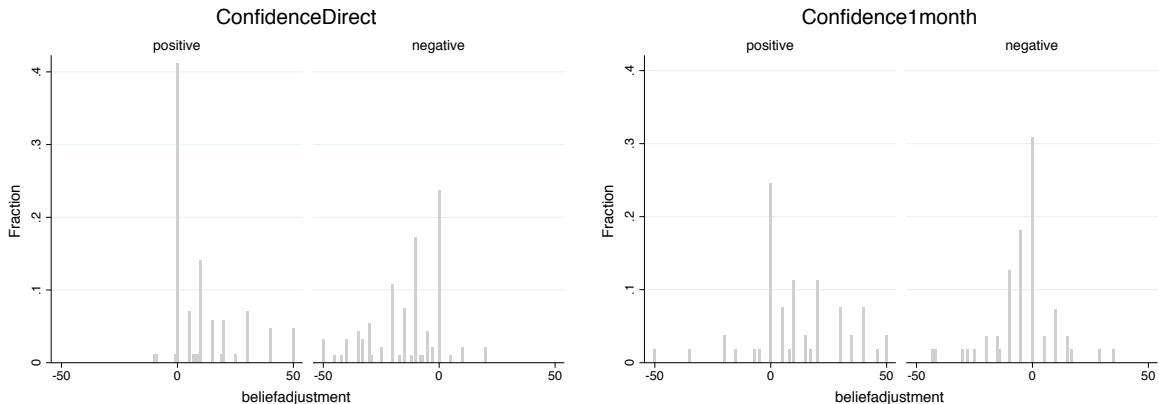
Figure 1: Histograms of belief adjustments (posterior - prior) for treatments *ConfidenceDirect* (left panel) and *Confidence1month* (right panel), separately for positive and negative feedback. Belief adjustments are censored at $+/-$ 50.

Next, we provide more formal evidence for Result 1. To make belief adjustments comparable between positive and negative feedback, we normalize by multiplying adjustments following negative feedback by (-1).

In other words,

$$beliefadjustmentnorm_i = \begin{cases} Pr(upperhalf)_i^{post} - Pr(upperhalf)_i^{prior} & \text{if feedback positive} \\ (-1) * (Pr(upperhalf)_i^{post} - Pr(upperhalf)_i^{prior}) & \text{if feedback negative.} \end{cases}$$

To establish the dynamic belief pattern, we estimate difference-in-difference models of the following kind:

$$beliefadjustmentnorm_i = \alpha + \beta feedback_i + \gamma T_i + \delta I_i + X_i \gamma + \epsilon_i$$

$feedback_i$ is a dummy variable capturing whether feedback was positive or negative. T_i is a treatment dummy, and I_i an interaction term equal to 1 if subjects were in the *Confidence1month* treatment and obtained negative information. Thus, δ captures the belief dynamics. X_i captures our set of control variables. Depending on the specifications, we control for Bayesian belief adjustment.[12] Most importantly, we control for subjects' actual rank or IQ test performance in various specifications, thereby allowing a causal interpretation of belief dynamics.

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[12]To compute the Bayesian belief adjustment, we exploit that we elicited subjects' full prior probability distribution. Specifically, for every possible rank, subjects stated how likely they thought it was that they held this rank. Based on this distribution, plus the feedback a subject received, we can compute the Bayesian posterior. The Bayesian belief adjustment is then computed as the difference between the Bayesian posterior and the prior $(Pr(upperhalf)_i^{postBayes} - Pr(upperhalf)_i^{prior})$.

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Table 2 provides coefficients from linear estimates of normalized belief adjustments. Columns (1) and (2) only include subjects that received positive feedback and compare normalized belief adjustments directly after the feedback to adjustments one month later. The coefficient of the treatment dummy is small and insignificant in both specifications. Columns (3) and (4) focus on subjects that received negative feedback. The estimated negative coefficient of the treatment dummy reveals that belief adjustments after negative feedback were substantially and significantly reduced over the course of one month. Columns (5) and (6) show the results from the full difference-in-differences specification. The coefficient of the interaction term is negative and significant, confirming findings from columns (1)-(4). Columns (2), (4), and (6) add controls for subjects' actual rank (as well as the Bayesian belief adjustment).

These results are robust to a wide range of alternative specifications. Instead of controlling for rank in a linear fashion, we also ran specifications with rank fixed effects. Table A.2 in Appendix A.2 summarizes the corresponding regression analysis. A potential concern may be that the specifications so far do not adequately control for the fact that individuals in different rank groups may have different characteristics (as rank is not entirely randomly assigned) and that these may potentially differ between *ConfidenceDirect* versus *Confidence1month*. Thus, columns (7) and (8) of Table 2 present specifications with rank fixed effects interacted with treatment. Appendix A.3 shows robustness when controlling for IQ test performance fixed effects, both with and without interaction with treatment. All these specifications confirm Result 1 and provide further evidence for a *causal* effect of the content of feedback (positive versus negative) on the dynamics of belief adjustments.
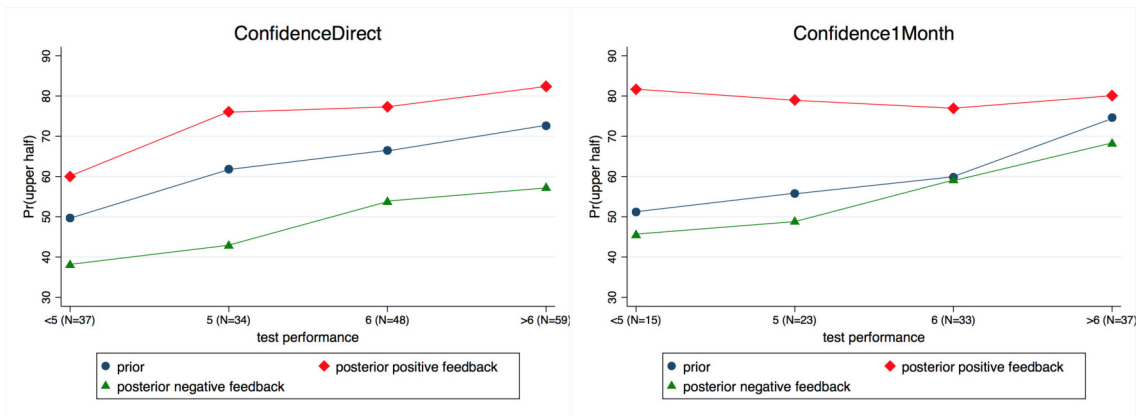
Figure 2: The figure shows means of prior beliefs as well as posterior beliefs, separately for positive and negative feedback, for different groups of IQ test performance. The left panel shows results for *ConfidenceDirect* the right panel for *Confidence1month* (right panel). Test performance is grouped in four categories, < 5 matrices solved correctly, 5 matrices solved correctly, 6 matrices solved correctly, > 6 matrices solved correctly.

In Appendix A.4, we consider alternative definitions of positive and negative feedback. Specifically, in Table A.5, we classify feedback by defining three positive comparisons as pos-

itive feedback and three negative comparisons as negative feedback. This has the advantage of being a rather unambiguous definition in the sense that learning that one is ranked higher (lower) than three randomly chosen group members is very likely perceived as positive (negative) feedback. The drawback of this definition is that a large portion of subjects in the sample cannot be classified, thus substantially reducing the number of observations. We also consider a Bayesian classification (see Table A.6 in Appendix A.4). Feedback that, according to Bayes' rule, should move subjects' beliefs upwards relative to their prior is classified as positive, and feedback that should move beliefs downwards is classified as negative. All specifications confirm the pattern described in Result 1.

Table 2: Belief Adjustment - Direct Versus One Month Later

| | *Dependent variable: Normalized Belief Adjustment* | | | | | | | |
| | Positive Information | | Negative Information | | Difference-in-difference | | | |
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1 if one month	.301	1.504	-10.411	-11.006	.301	.392	-.245	-1.835
	(3.564)	(3.062)	(2.540)	(2.539)	(3.564)	(3.238)	(8.909)	(8.193)
1 if negative information					3.436	2.403	5.319	3.558
					(2.328)	(2.847)	(3.298)	(2.932)
1 if 1 month negative information					-10.712	-11.379	-18.060	-21.036
					(4.377)	(4.144)	(7.698)	(7.628)
rank		1.416		-.910		-.256		
		(.645)		(.745)		(.484)		
rank dummies							✓	✓
rank dummies interacted w. treatment							✓	✓
predicted belief adjustment		.674		.252		.391		.431
		(.071)		(.081)		(.055)		(.061)
Constant	10.812	-6.705	14.247	15.219	10.812	4.588	9.237	-2.317
	(1.604)	(2.762)	(1.687)	(5.600)	(1.604)	(2.217)	(4.421)	(4.209)
Observations	138	137	148	148	286	285	286	285
(R^2)	0.0001	0.3081	0.0965	0.1749	0.0443	0.1951	0.0762	0.2337

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule. Columns (7) and (8) report results with controls for a set of rank dummies as well as a set of rank dummies interacted with a treatment dummy.

An immediate implication of Result 1 is that subjects' confidence after receiving negative feedback recovers over time. Indeed, over the course of one month, the average belief of ranking in the upper half of the group increased by almost 20% for subjects that had received negative feedback, an effect that is both sizeable and significant. There is no such effect for subjects that obtained positive feedback. Table A.7 in Appendix A.5 provides results from corresponding regression analysis.

Findings from the *ConfidenceNoFeedback* treatment allow us to investigate whether there

are systematic belief dynamics in the absence of feedback. Such dynamics could, for instance, be due to exposure to information structures over the course of one month that generate an upward trend in beliefs (see Benoît and Dubra, 2011). We find that over the course of one month, about 31% of subjects adjusted their beliefs downwards and 33% adjusted their beliefs upwards. The average estimate of the likelihood of ranking in the upper half of the group elicited after one month is virtually identical to that one month before. This suggests that over the time span we are considering, there were no systematic belief dynamics other than those induced by the feedback. See Appendix A.7 for details.

While not the main focus of this paper, we can also analyze short-run updating more closely. Note that from the left panel of Figure 1, it looks as if subjects have a greater response to negative compared to positive feedback in the short run. This effect, however, disappears once we control for the Bayesian prediction of how much people *should* adjust their beliefs. In Appendix A.6, we analyze short-run updating in more detail. We find conservatism in updating as in Möbius et al. (2013). Eil and Rao (2011) and Möbius et al. (2013) identified an asymmetry in short-run updating, meaning that subjects put more weight on positive compared to negative feedback. Recently, the evidence for asymmetric processing of feedback has been mixed, and several papers have not found asymmetry (see e.g., Barron, 2016; Coutts, 2016; Schwardmann and van der Weele, 2017). In our study, we find only weak evidence for short-run asymmetry, and it tends to be insignificant in most specifications.

3   The Role of Memory

We next seek to elucidate the driving forces underlying the dynamic pattern identified in section 2. An intuitive candidate is selective recall. The notion that people may (selectively) remember positive feedback better than negative feedback has been brought forward in the theoretical literature (see Bénabou and Tirole, 2002, 2004) and would provide a natural explanation for the asymmetric pattern of dynamic belief adjustment we identify.

3.1   Experimental Design

To investigate the prevalence of selective recall in our setting, we conducted the *Recall* treatment (see Table 1), which was identical to *Confidence1month* except for the main outcome measure. Instead of measuring beliefs one month after the feedback, we measured subjects' *recall accuracy*. Specifically, one month after the feedback, we elicited the accuracy with which subjects recalled the feedback they had received during the first session. We reminded subjects that in the experiment they had participated in one month before, they were given feedback about their rank in the group, namely three of the nine other group members had randomly been selected and, for each of these three members, subjects had been informed about whether they ranked higher or lower than the respective member.

We asked subjects how many of the three comparisons were positive. Possible answers were "0", "1", "2", and "3", and subjects were also given the option to state "I don't recall". They received 2 Euros if their answer was correct.[13]

All other aspects of the design were identical to *Confidence1month*. A total of 119 subjects participated in the *Recall* treatment.[14] Experimental sessions took on average about 50 minutes. The second sessions took about 30 minutes. The experiments were conducted in January and February 2016 at the BonnEconLab. Subjects were mainly students from the University of Bonn and were recruited using the hroot online recruitment system (Bock, Baetge and Nicklisch, 2014). The experiments were computerized using z-tree experimental software (Fischbacher, 2007) and the Qualtrics online survey tool.

3.2 Results

3.2.1 Main Findings

Result 2. *Subjects recall negative feedback with less accuracy, compared to positive feedback.*

We first analyze the overall accuracy of recall after one month. Figure 3 depicts average recall accuracy for the different leves of feedback. As can be inferred from the graph (green line), recall accuracy substantially decreases as we move from positive feedback (two or three postive comparisons) to negative feedback (zero or one positive comparison). In Table 3 we move to more formal analysis. Columns (1) and (2) of Table 3 provide coefficients from estimating a linear probability model of the probability that feedback is correctly recalled on a dummy variable for positive or negative feedback. The estimated negative coefficients of the feedback dummy reveal that subjects that obtained negative feedback recall that feedback with significantly less accuracy one month later, compared to subjects that received positive feedback. Column (2) adds controls for rank, thereby allowing a causal interpretation of the recall pattern, and the predicted (Bayesian) belief adjustment. These findings are robust to a wide range of alternative specifications. Tables B.1 and B.2 in Appendix B.1 summarize regressions controlling for rank fixed effects. In Appendix B.2, we control for IQ test performance fixed effects. In Appendix B.3, we consider alternative definitions of positive and negative feedback.

Note that we also asked subjects at the end of the first session if they recalled the feedback about 20 minutes after they received it. All but one subject in the *Recall* treatment correctly remembered the feedback at that point. This confirms the dynamic belief pattern we saw in section 2. When the feedback is relatively fresh in subjects' minds, they do remember it, and, as seen in section 2, it is reflected in their beliefs. Over the course of one month, however, subjects appear to dissociate from negative feedback. As a consequence, they recall it with

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[13]Thus, the option "I don't recall" was payoff-dominated as it ensured a payoff of zero.

[14]We again tried very hard to reduce attrition to a minimum. Only one subject that participated in the first session of treatment *Recall* did not participate in the second session.
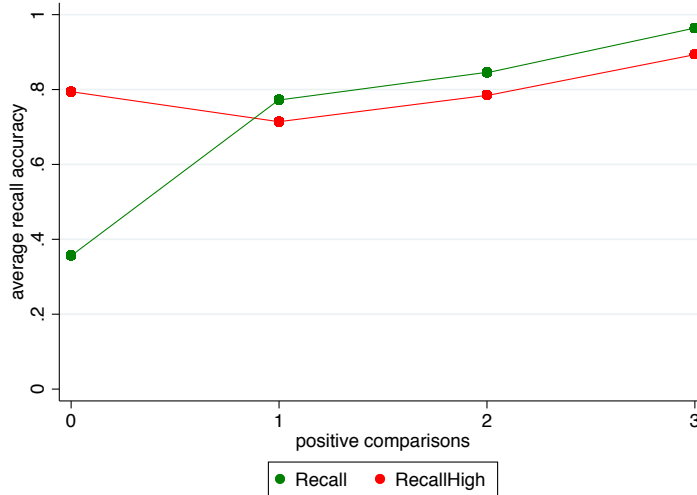
Figure 3: The figure shows average recall accuracy for different levels of feedback. The green graph shows results for treatment *Recall*. The red graph shows results for treatment *RecallHigh*, which are discussed in more detail in section 4.2.

Table 3: Recall Accuracy

| | *Dependent variable:* | | | |
| | Recall Accuracy | | "I don't recall" | |
	(1)	(2)	(3)	(4)
1 if negative information	-.407	-.400	.213	.179
	(.075)	(.114)	(.060)	(.068)
rank		.005		-.002
		(.020)		(.013)
predicted belief adjustment		-.004		.006
		(.003)		(.002)
Constant	.907	.962	.037	-.061
	(.040)	(.081)	(.026)	(.055)
Observations	118	118	118	118
(R^2)	0.1914	0.2139	0.0871	0.1669

Results are from a linear probability model of the likelihood to correctly recall the feedback (columns (1) and (2)) and the likelihood to state "I don't recall" (columns (3) and (4)). Robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

lower accuracy and the feedback is no longer (or to a much smaller extent) reflected in their beliefs.[15]

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[15]Note that, in principle, there may be additional forces that contribute to the dynamic belief pattern. For instance, subjects may also selectively forget about the beliefs they formed prior to obtaining any feedback. It could be that due to ego-threatening feedback, subjects attempt to forget that feedback and, in addition, forget about their prior belief and replace it with a more optimistic one.

In terms of the direction of recall bias, we find that subjects that received negative feedback tended to misremember in an optimistic fashion. Table B.7 in Appendix B.4 summarizes results from regression analysis, where we regress the difference between the number of positive comparisons subjects recalled and the actual number of positive comparisons on a feedback dummy. It can be inferred that subjects that received negative feedback systematically misremember in an optimistic way. In other words, they tend to recall having received more positive comparisons than they actually did (see Appendix B.4 for details).

Result 2 provides direct evidence for key assumptions in the "supply side" model of motivated reasoning by Bénabou and Tirole (2002).[16] Chew et al. (2018) extended this model. In their model, in addition to forgetting past events, people can also misremember events ("confabulation") and invent events that never happened ("delusion"). The authors also conducted a lab experiment to test for the existence of these memory distortions and to study their relationship with present bias and anticipatory utility.[17] Their study sets a different focus than ours. They did not study belief dynamics, the underlying mechanisms of selective recall, or the role of incentives for selective recall. While the findings in Chew et al. (2018) nicely relate to our Result 2, our design allows us to establish a causal relation between feedback and recall accuracy and separates selective recall from inattention and information processing. Huffman et al. (2018) studied overconfidence in a field setting with store managers. The study provides evidence of persistent overconfidence among managers. Their findings also suggest that managers have overly-positive memories about past negative feedback.[18]

We proceed by studying the underlying mechanisms of the recall pattern we identified.

3.2.2 Mechanisms

The first question we ask is whether unwanted experiences are actually *erased* from memory, or whether they are instead *suppressed*. While the memory literature argues that actual

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[16]In Bénabou and Tirole (2002), agents can distort their beliefs by forgetting unpleasant feedback. In a nutshell, their model has two key components: first, the ability of agents to suppress signals that threaten their self-confidence and second, a notion of metacognition where the agent's future self attempts to form accurate beliefs based on what he/she recalls. Metacognition can be fully sophisticated in the sense that the future self is aware that recall may be self-servingly biased and makes inferences in a fully Bayesian fashion. It can also be fully naïve (e.g., the future self takes at face value the content of its memory) or lie somewhere in between sophistication and naïveté. Our study was designed to provide a direct and causal assessment of subjects' ability to suppress unpleasant feedback, thereby testing a key assumption in Bénabou and Tirole (2002). Our design is not well-suited to precisely measure the degree of sophistication of the future self, partly because in our setting, subjects at the time of recall very likely continue to have ego-related benefits from self-deception, while in Bénabou and Tirole (2002), the future self attempts to develop accurate beliefs.

[17]Mischel et al. (1976) studied the effect of current affective state on the recall of positive and negative information about personality traits. They found that subjects in a positive affective state tend to have better recall of positive personality traits, while subjects in a negative affective state exhibit the opposite pattern. Kouchaki and Gino (2016) and Saucet and Villeval (2018) studied recall of past prosocial behavior and found that people recall their own past ethical behavior more accurately than unethical behavior. See also Li (2013) for a study on recall of behavior in social interactions.

[18]Findings in Huffman et al. (2018) nicely complement our results. While in their field setting, they are not able to establish causality, compare short-run versus long-run updating, or study underlying mechanisms, their paper provides field-type evidence for overconfidence and selective recall in an important domain of economic decision-making.

erasure from memory (in the sense that no memory traces are left) is very unlikely (Kahana, 2012), it emphasizes that people can suppress memory traces. Specifically, it appears that people can suppress unwanted memories, such that they do not enter into daily reasoning (see e.g., Anderson and Levy, 2009 and Benoit and Anderson, 2012). The frequency with which subjects selected the payoff-dominated option "I don't recall" may shed some light on this; stating "I don't recall" could allow subjects to suppress or dissociate themselves from the negative feedback they received and ensure it does not enter mental awareness. At the same time, subjects that erased negative feedback from their memory might as well guess rather than clicking "I don't recall", as this would yield a higher expected payoff.

Result 3. *Subjects that obtained negative feedback state "I don't recall" more frequently, compared to subjects that received positive feedback.*

In columns (3) and (4) of Table 3, we analyze the frequency of the response "I don't recall". The estimated positive coefficients of the feedback dummy reveal that subjects that obtained negative feedback state "I don't recall" more frequently compared to subjects that received positive feedback, which is consistent with the notion that people can suppress unwanted memories. Column (4) adds controls for rank as well as the predicted (Bayesian) belief adjustment.[19]

While Result 3 may be viewed as only "suggestive", findings from a placebo condition and an additional treatment variation corroborate this result. A possible concern with our interpretation of Result 3 is that subjects may not have understood that "I don't recall" was payoff-dominated. Furthermore, one might worry that by stating "I don't recall", subjects are merely revealing a preference for truth-telling (see e.g., Gneezy, 2005; Fischbacher and Heusi, 2013; Abeler et al., 2014). Both concerns would imply that subjects may have actually erased the information provided to them, but nonetheless stated "I don't recall". The placebo condition was designed to address these possibilities. Specifically, we designed an abstract recall task in which subjects were asked to recall which of four three-digit numbers they had previously seen on a list of 20 numbers. Exactly one of the four numbers had been on the list of 20 numbers. Importantly, subjects were also given the option to state "I don't recall". In other words, as in the *Recall* treatment, subjects were presented with four options (one of which was correct), plus the option "I don't recall". Furthermore, incentives to accurately recall were identical to those for the *Recall* treatment. The task was quite difficult by design, such that a large fraction of participants would not be able to correctly recall which of the four numbers was part of the list. Thus, if the two concerns from above have empirical bite, we should see a substantial fraction of subjects stating "I don't recall" in the placebo condition. Indeed, as expected, the task turned out to be difficult, and only slightly more than half the subjects correctly answered the recall task. Crucially, however, only one out of a total of 45 subjects stated "I don't recall", which suggests that neither misunderstanding of the incentive structure nor preference for truth-telling drove Result 3. Details on the placebo condition

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[19]For robustness analysis, see Appendices B.1, B.2 and B.3.

and the corresponding results are provided in Appendix B.5. In section 4, we present results from a high-stakes recall condition that further corroborate the notion that people suppress unwanted memories, rather than erasing them from memory.

In light of these findings, the second question we ask is how people manage to suppress negative feedback. To make progress in addressing this question, we build on a fundamental principle in memory research that states that recall is associative, meaning that the recall of a memory trace is triggered by cues that are mentally associated with the trace (see e.g., Kahana, 2012; Bordalo, Gennaioli and Shleifer, 2017). This implies that to suppress the recall of a certain memory trace, people also need to suppress cues that may trigger recall of that trace. Applying this to our context, it seems likely that thinking about the IQ test triggers the recall of the received feedback; thus, the principle of associative recall suggests that subjects who want to suppress recall of the feedback also need to suppress the IQ test more broadly.

To formally investigate this, we consider an alternative measure of recall. Instead of focusing on recall accuracy of the feedback, we asked subjects how well they recalled the experiment overall. Remember that the first experimental session for the *Recall* treatment consisted of six different parts. Two of these parts were related to the IQ test, while four were completely unrelated to it. In the session one month later, before eliciting recall accuracy of the feedback, we asked subjects to describe as many parts of the experiment as they could.

Specifically, before asking subjects in the *Recall* treatment if they accurately remembered the feedback, we asked them if they recalled the different parts of the session one month ago. Subjects were asked to describe each part they recalled from the session one month ago in one sentence. This was implemented with paper and pencil, and subjects obtained one Euro for each sufficiently accurate description.[20]

Result 4. *Subjects that obtained negative feedback recall the parts of the experiment related to the IQ test with lower accuracy, compared to subjects that received positive feedback. There is no such effect for the parts of the experiment that are unrelated to IQ.*

As Table 4 reveals, we find that feedback does not affect how well subjects recall the parts of the experiment that were not related to the IQ test (see columns (3) and (4)). However, subjects that received negative feedback on average recall the parts related to the IQ test with lower accuracy (see columns (1) and (2). Thus, consistent with the principle of associative recall, subjects appear to not only suppress the negative feedback but also the IQ test more broadly. Columns (5) and (6) confirm this result. Here we compute the difference between the recall accuracy of the IQ related parts and the parts that are unrelated to the IQ test, and use this difference as our outcome variable. Columns (5) and (6) reveal that the effect

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[20]This was determined by the experimenter during the experiment. After the experiment, three RAs that were blind to the hypotheses of the study reassessed the descriptions. In almost all cases, there was agreement between the assessments of the experimenter and the RAs. In the rare cases of disagreement, the majority vote of the RAs was used for analysis. In case of payoff-relevance, either this question or the question on recall accuracy of the feedback was implemented for actual payment to avoid hedging motives.

of feedback on the recall accuracy of the IQ related parts is significantly more pronounced, compared to the effect on the parts that are unrelated to the IQ test.

Table 4: Recall Accuracy of Different Parts

| | *Recall IQ parts* | | *Recall NonIQ parts* | | *Diff IQ − NonIQ parts* | |
| | *Dependent variable:* | | | | | |
	(1)	(2)	(3)	(4)	(5)	(6)
1 if negative information	-.549	-.336	-.071	.214	-.478	-.550
	(.141)	(.193)	(.213)	(.274)	(.231)	(.313)
rank		-.043		-.073		.030
		(.034)		(.048)		(.053)
predicted belief adjustment		-.006		.001		-.007
		(.004)		(.006)		(.007)
Constant	1.315	1.568	1.556	1.783	-.241	-.215
	(.105)	(.145)	(.160)	(.243)	(.181)	(.252)
Observations	118	118	118	118	118	118
(R^2)	0.1163	0.1507	0.0010	0.0177	0.0365	0.0477

OLS estimates, robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

3.2.3   Discussion of Alternative Recall Interpretation

Note that the notion of associative recall gives rise to an alternative interpretation of our main findings. It may be that subjects inherently hold optimistic beliefs, and that these optimistic beliefs actually generate asymmetric recall of information. Specifically, let us assume that subjects (for whatever reason) over the course of the one month return to their relatively optimistic prior beliefs about their IQ test performance. Due to the principle of associative recall, this optimistic mindset may automatically trigger the recall of positive feedback. Negative feedback, in turn, may come to mind less easily. Such an interpretation would also generate asymmetric recall and could (under some assumptions) also explain the corresponding belief dynamics, but would not necessarily require any notion of motivated forgetting.

However, while consistent with many of our findings, this fails to explain both Results 3 and 4. First of all, there is no reason why this type of associative recall should induce subjects who received negative feedback to state "I don't recall". Likewise, Result 4 is difficult to reconcile with the alternative interpretation. Let us assume that indeed, due to associative recall, subjects that ex-ante are optimistic about their test performance and received negative feedback may recall this feedback with lower accuracy. Then why, in this interpretation, would these subjects also forget about the IQ test itself? Note that when we asked subjects to recall the different parts of the experiment from one month prior, no reference whatsoever was being made to the IQ test or to subjects' performance on that IQ test. It is thus difficult

to imagine an associative link between being optimistic or pessimistic about IQ and recall accuracy of the different parts of the experiment from one month prior.

To further assess the empirical validity of this interpretation, we test what may be its most direct implication. If people return to their priors and positive priors generate positive recall, then we should not see an asymmetric recall pattern for subjects with rather pessimistic priors. In fact, for people with a more pessimistic mindset, we should even see the opposite asymmetry, that negative priors cause negative recall. Table B.8 in Appendix B.6 looks at this prediction more closely. Columns (1) and (2) show selective recall based on all subjects from the *Recall* treatment and thus simply replicate columns (1) and (2) from Table 3. In columns (3) - (6), we focus only on those subjects that hold rather pessimistic priors about their relative IQ. As the table reveals, ex-ante pessimistic subjects also show asymmetric recall of the form that they tend to recall positive feedback more accurately. While fully consistent with a motivated recall story, this seems at odds with the alternative interpretation.

4   The Trade-off Between Motivated and Accurate Beliefs

The results we have presented so far indicate both a desire and a remarkable ability of subjects to suppress feedback that threatens their confidence. At the same time, the theoretical literature (Brunnermeier and Parker, 2005 and Bénabou and Tirole, 2002) as well as basic intuition suggests that the degree to which people deceive themselves is limited by a simple but powerful trade-off. While belief-based utility pulls people towards self-deception, standard outcome-based utility creates incentives for belief accuracy. In this section, we seek to elucidate the role of incentives for accuracy and shed light on this trade-off. In doing so, we distinguish two conceptually different ways in which incentives might matter, both of which are intimately linked to the way memory operates. Very roughly, memory processes can be conceptualized in two steps: (i) encoding of signals, both initially and in intermediate periods through rehearsal, and (ii) retrieval of signals. Incentives can matter for both steps. Subject that anticipate high future incentives for belief accuracy may try to achieve accuracy via intensive encoding of feedback (e.g. rehearsing, writing things down), which then facilitates retrieval. At the same time, surprise incentives for belief accuracy can also be effective. In a situation where a subject did not invest in intensive encoding or even tried to suppress pieces of information, recall can nonetheless be accurate if surprise incentives induce high effort in the retrieval process.

Thus, incentives for belief accuracy may affect the way subjects deal with feedback in two distinct ways. First, if subjects, at the time they receive the feedback, expect substantial future benefits from belief accuracy, this may change the way they encode the feedback (i.e., they may not attempt to suppress it but rather invest in intense encoding). Second, unexpected incentives at the time of retrieval may induce subjects to put more effort into the retrieval of suppressed feedback, thereby improving belief accuracy. We conducted the *Announcement* and *RecallHigh* treatments to address these two channels.

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4.1 Announcement

Note that, so far, the belief elicitation or recall accuracy tasks that were conducted after feedback always came as a surprise as they were not announced beforehand. Our findings suggest that in such contexts, people set their mind to suppress negative feedback. In the following, we ask if we can change this mindset by *announcing*, during the first lab session, that in one month we will conduct a belief elicitation task, thereby possibly changing the way people encode and rehearse feedback.

We conducted the *Announcement* treatment to address this question (see Table 1). The purpose of the treatment was to make the costs from self-deception salient by announcing the belief elicitation task. The treatment was based on *Confidence1month*, with the key difference being that we announced at the first lab meeting that in one month, subjects would need to assess the likelihood that they rank in the upper half of the group of 10. We kept the specific incentives of the belief elicitation task vague, but we emphasized that it would be important for subjects to be able to precisely estimate how well they did on the IQ test compared to the other group members. The belief elicitation task was announced during the first session, after subjects received feedback. In addition, subjects were reminded in a letter they received at the end of the first session.[21]

All other aspects of the design, including the actual belief elicitation task one month later, were identical to *Confidence1month*. A total of 115 subjects participated in the *Announcement* treatment.[22] The first experimental session took on average about 50 minutes. The second session took about 35 minutes. The experiments were conducted in October 2017 at the BonnEconLab. Subjects were mainly students from the University of Bonn and were recruited using the hroot online recruitment system (Bock, Baetge and Nicklisch, 2014). The experiments were computerized using z-tree experimental software (Fischbacher, 2007) and the Qualtrics online survey tool.

Result 5. *The announcement of the belief elicitation task changes the dynamics of belief adjustment. One month after the feedback, negative (like positive) feedback is still reflected in beliefs.*

Figure 4 summarizes results from treatment *Announcement*. Repeating the logic underlying Figure 2, the figure shows average priors and average posteriors (separately for negative feedback and positive feedback) for different levels of test performance. As can be inferred, in contrast to treatment *Confidence1month*, negative feedback in treatment *Announcement* is still reflected in beliefs one month after the feedback.

In Table 5 we formally compare belief adjustments after one month between treatment *Announcement* and treatment *Confidence1month*. Columns (1) and (2) reveal that the an-

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[21]Note that all subjects from the *Confidence1month*, *ConfidenceNoFeedback*, *Recall*, and *Announcement* treatments received such a letter. The letter reminded them about the second experimental session. In addition, in the *Announcement* treatment, they were reminded about the belief elicitation task.

[22]There was no attrition; all subjects that showed up to the first experimental session also participated in the second experimental session.

nouncement of the belief elicitation task has no significant effect on belief adjustments after positive feedback. Belief adjustments after negative feedback, however, are substantially affected. While beliefs in treatment *Confidence1month* reflected negative feedback only to a small degree, beliefs in *Announcement* are substantially adjusted, leading to a sizeable and significant treatment difference (see columns (3) and (4) of Table 5). Columns (5) and (6) show the results of a difference-in-differences estimation on (i) a treatment dummy, (ii) a feedback dummy, and (iii) an interaction term equal to one if subjects were in the *Confidence1month* treatment and obtained negative information. The coefficient of the interaction term is positive and significant, confirming findings from columns (1)-(4). All results are robust to adding controls and to using alternative classifications of positive and negative feedback (see Appendix C).[23]
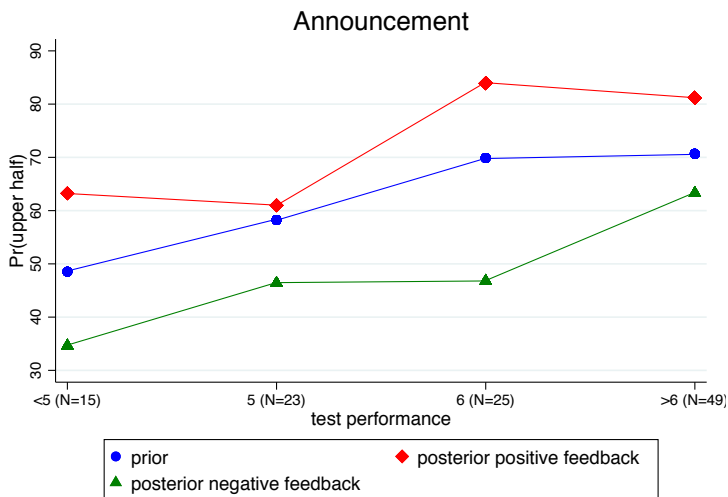
Figure 4: The figure shows means of prior beliefs as well as posterior beliefs from treatment *Announcement*, separately for positive and negative feedback, for different groups of IQ test performance. Test performance is grouped in four categories, < 5 matrices solved correctly, 5 matrices solved correctly, 6 matrices solved correctly, > 6 matrices solved correctly.

Table 5 provides direct evidence that the announcement of a future decision for which accurate beliefs are beneficial affects motivated belief dynamics. Instead of a diminishing impact of negative feedback over time, we now see a persistent effect. Thus, the salient prospect of a task for which biased beliefs are detrimental appears to change subjects' mindsets and regulate the way they adjust to negative feedback.

Note that findings from an additional treatment variation confirm Result 5. This additional treatment was similar to *Announcement*, but instead of announcing the future belief elicitation task, we announced that in one month subjects would need to decide if they want to participate in a tournament. Subjects were informed that in the tournament they would

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[23]Notice that when comparing treatments *Announcement* and *ConfidenceDirect*, no significant differences in belief adjustments can be detected, further corroborating Result 5.

Table 5: Belief Adjustment - Announcement Versus One Month Later

	Positive Information		Negative Information		Diff-in-diff	
	Dependent variable: Normalized Belief Adjustment					
	(1)	(2)	(3)	(4)	(5)	(6)
1 if announcement	1.665	.044	12.000	12.363	1.665	.877
	(3.940)	(3.535)	(3.549)	(3.641)	(3.942)	(3.629)
1 if negative information					-7.277	-10.229
					(3.714)	(4.648)
1 if announcement & negative information					10.336	12.029
					(5.303)	(5.192)
rank		1.407		-.234		.112
		(.657)		(.804)		(.530)
predicted belief adjustment		.582		.175		.350
		(.089)		(.105)		(.069)
Constant	11.113	-3.542	3.836	1.202	11.113	4.575
	(3.187)	(3.926)	(1.905)	(6.779)	(3.189)	(3.528)
Observations	116	116	104	104	220	220
(R^2)	0.0016	0.2113	0.1048	0.1300	0.0490	0.1420

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

compete against another randomly selected member of their group and that they would win the tournament if their rank in the group was higher than that of their competitor. In the announcement, we did not provide any further details about the tournament, but it was emphasized that the more accurate their beliefs about their rank in the group, the better they would be able to make the tournament entry choice. As in the announcement of the belief elicitation task in *Announcement*, the tournament was announced during the first session after subjects received feedback. In addition, subjects were reminded in a letter they received at the end of the first session. As in *Announcement*, announcement of the tournament changed the belief dynamics. One month after the feedback, due to the announcement, negative (as well as positive) feedback was still reflected in beliefs. Appendix C.2 provides further design details and presents results from the tournament announcement condition.

4.2 High Incentives for Recall

In contexts where people have set their mind on suppressing feedback that threatens their ego, unexpected and sufficiently high incentives may induce people to put more effort into the retrieval process, thereby allowing them to successfully access the feedback. To shed light on this channel, we conducted a high-stakes version of the *Recall* treatment - the *RecallHigh* treatment. The treatment was identical to *Recall*, except that subjects received 50 Euros if they correctly recalled the feedback. We decided to focus on recall accuracy (instead of belief

adjustment) because it directly corresponds to the notion of "digging out" memory traces.[24]

A total of 115 subjects participated in the high-stakes recall condition. All other aspects of the design were identical to *Recall*.[25] The first experimental session took on average about 50 minutes. The second session took about 35 minutes. The experiments were conducted in October 2017 at the BonnEconLab. Subjects were mainly students from the University of Bonn and were recruited using the hroot online recruitment system (Bock, Baetge and Nicklisch, 2014). The experiments were computerized using z-tree experimental software (Fischbacher, 2007) and the Qualtrics online survey tool.

Result 6. *Higher incentives significantly improve the recall accuracy of subjects that received negative feedback*

The red graph in Figure 3 depicts average recall accuracy for the different leves of feedback in treatment *RecallHigh*. As can be seen, the graph is relatively flat. Thus, different to findings from treatment *Recall*, recall accuracy in treatment *RecallHigh* does not seem to depend on the feedback received. Table 6 formally compares the recall accuracy between treatment *Recall* and the high stakes condition. In columns (1) and (2), we compare the recall accuracy after positive feedback and show that accuracy is not significantly affected by stakes size. For negative feedback, however, recall accuracy is substantially larger when stakes are high (see columns (3) and (4)). Columns (5) and (6) show the results of a difference-in-difference estimation on (i) a treatment dummy, (ii) a feedback dummy, and (iii) an interaction term equal to one if subjects were in the high stakes condition treatment and obtained negative information. The coefficient of the interaction term is positive and significant, confirming findings from columns (1)-(4). Appendix C.3 provides further details on the high stakes condition and demonstrates the robustness of this result.[26]

In addition to highlighting the important role of incentives, Result 6 further substantiates our finding that subjects seem to suppress negative feedback, rather than erasing it from their memory. The notion of suppressing implies that sufficiently high incentives may induce subjects to dig out suppressed memory traces. If, in turn, subjects were entirely erasing negative feedback, then high incentives for recall should not improve the accuracy of recall.

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[24]Note that in *RecallHigh*, we elicited only our main recall measure; we did not ask subjects to recall the different parts of the experiment.

[25]In *RecallHigh*, only one subject did not participate in the second lab meeting one month later, so again, attrition was very low.

[26]Further notice that in treatment *RecallHigh*, no significant asymmetry in recall accuracy between positive and negative feedback can be detected.

Table 6: Recall Accuracy - Normal Versus High Stakes

	Positive Information		Negative Information		Diff-in-diff	
	*Dependent variable: Recall Accuracy*					
	(1)	(2)	(3)	(4)	(5)	(6)
1 if high stakes	-.059 (0.060)	-.070 (0.060)	.271 (0.088)	.276 (0.089)	-.059 (0.060)	-.066 (0.061)
1 if negative information					-0.407 (0.075)	-.362 (0.098)
1 if high stakes negative information					.330 (0.106)	.341 (0.106)
rank		-.015 (0.018)		-.004 (0.023)		-.010 (0.015)
predicted belief adjustment		.001 (0.002)		-.002 (0.002)		-.001 (0.002)
Constant	0.907 (0.040)	0.941 (0.073)	0.5 (0.063)	0.579 (0.179)	0.907 (0.040)	0.956 (0.066)
Observations	120	120	112	112	232	232
(R^2)	0.0079	0.0159	0.0759	0.0837	0.1379	0.1411

Results are from a linear probability model of the likelihood to correctly recall the feedback. Robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

5   Discussion and Concluding Remarks

This paper makes use of a series of experiments with more than 700 participants to investigate self-serving belief dynamics after feedback. The *ConfidenceDirect* and *Confidence1Month* treatments show that while initially influencing beliefs, the impact of negative feedback on confidence drastically diminishes over time. No such pattern is observed for positive feedback. With the help of the *Recall* treatment, we further demonstrate that selective memory seems to play a crucial role for these dynamics. Our corresponding results provide direct evidence for a key role of selective memory in the "production" of (over)confidence as modeled in Bénabou and Tirole (2002). Our results from the *Recall* treatment as well as a placebo condition also shed light on the process of self-deception after negative feedback and reveal that over time, people manage to suppress the feedback, which allows them to return to prior confidence levels.

Taken together, our findings suggest that information or feedback can be rather ineffective in correcting misperceptions because people are able to suppress the recall of feedback that challenges their motivated beliefs. Thus, one might ask if there are other factors that may be more effective in limiting the role of motivated reasoning and regulating beliefs. The theoretical literature on motivated beliefs suggests that basic economic incentives may work (see e.g., Brunnermeier and Parker, 2005 and Bénabou and Tirole, 2002). Our results from the *Announcement* and *RecallHigh* treatments provide direct evidence that incentives for belief

accuracy effectively mitigate the role of motivated reasoning. However, our findings allow us to go further. We empirically distinguish two separate ways in which incentives matter, both of which are closely related to the way memory operates. First, incentives determine how people encode and rehearse negative feedback. While there is a clear tendency to suppress unwanted feedback, announcements that make monetary costs from self-deception salient can strengthen encoding and mitigate the tendency to suppress. Second, in contexts where people have set their mind on suppressing feedback that threatens their ego, high incentives can induce people to retrieve that feedback nonetheless.

In light of the finding that negative feedback has only limited effects on beliefs in the long run, the question arises as to whether people should become entirely delusional about themselves over time. Note that results from the incentive treatments highlight that incentives for recall accuracy bound the degree of self-deception and thereby possibly prevent motivated agents from becoming entirely delusional. Further note that there exists another rather mechanical counterforce, which is that the perception of feedback likely changes as people become more confident. In terms of the experiment, if a subject believes that the chances of ranking in the upper half are mediocre, then that subject will likely perceive two comparisons out of three as positive feedback. If, instead, the same subject is almost certain they rank in the upper half, then that subject will likely perceive the same feedback as rather negative. Note that this "perception effect" is reflected in the Bayesian definition of feedback that we report as a robustness check in the Appendix of the paper. An immediate consequence of this change in perception is that the more confident an agent becomes, the more likely it is that they will obtain negative feedback. Unless an agent does not incorporate negative feedback at all, this should act as a force that bounds people's delusions.

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APPENDIX - FOR ONLINE PUBLICATION

Appendix A - Robustness of Belief Dynamics

Appendix A.1 - Direct versus 15 minutes

Table A.1 compares belief adjustments for the two subconditions of *ConfidenceDirect.* No differences are detectable. The same pattern is obtained in other specifications, for instance when using alternative classifications of positive and negative feedback.

Table A.1: Belief Adjustment - Direct Versus 15 minutes Later

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if 1month	1.347	-1.263	1.694	2.452	1.347	-1.074
	(3.200)	(2.677)	(3.378)	(3.156)	(3.199)	(2.626)
1 if negative information					3.214	2.262
					(3.219)	(3.416)
1 if 1 month negative information					.347	3.636
					(4.653)	(4.158)
rank		.0139		-.930		-.748
		(.593)		(.902)		(.511)
predicted belief adjustment		.623		.365		.453
		(.100)		(.104)		(.070)
Constant	10.178	-.119	13.391	11.486	10.178	5.707
	(2.347)	(2.435)	(2.202)	(6.087)	(2.346)	(2.653)
Observations	85	84	93	93	178	177
(R^2)	0.0021	0.4251	0.0027	0.1667	0.0146	0.2652

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix A.2 - Rank Fixed Effects

In Table A.2, we provide estimates of belief adjustments, controlling for rank fixed effects. All our results are robust to these specifications.

Table A.2: Belief Adjustment - Direct Versus One Month Later, Rank FE

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if 1month	.417	1.437	-10.538	-10.937	.138	.638
	(3.431)	(2.902)	(2.743)	(2.665)	(3.111)	(2.878)
1 if negative information					3.677	2.192
					(3.405)	(3.140)
1 if 1 month negative info					-10.805	-12.131
					(4.372)	(4.038)
predicted belief adjustment		.682		.220		.415
		(.071)		(.071)		(.058)
rank fixed effects	✓	✓	✓	✓	✓	✓
Constant	10.767	-2.006	14.295	9.162	10.766	2.820
	(2.073)	(2.466)	(1.622)	(2.294)	(2.161)	(2.281)
Observations	138	137	148	148	286	285

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. We control for rank fixed effects where rank refers to subject's rank in their group. Predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix A.3 - IQ Test Performance Fixed Effects

In Table A.3, we provide estimates of belief adjustments, controlling for IQ test performance fixed effects. In Table A.4, we provide estimates of belief adjustments, controlling for a set of IQ test score dummies as well as a set of IQ test score dummies interacted with treatment (direct versus one month later). All our results are robust to these specifications.

Table A.3: Belief Adjustment - Direct Versus One Month Later, Score FE

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if 1month	-.259	.533	-10.658	-11.027	.163	.554
	(3.247)	(2.759)	(2.627)	(2.540)	(2.981)	(2.772)
1 if negative information					3.223	1.210
					(2.860)	(2.675)
1 if 1 month negative info					-10.447	-11.456
					(4.185)	(3.888)
predicted belief adjustment		.631		.224		.379
		(.087)		(.067)		(.056)
score fixed effects	✓	✓	✓	✓	✓	✓
Constant	11.027	-.716	14.339	9.107	10.923	4.041
	(2.002)	(2.363)	(2.627)	(2.199)	(1.940)	(2.086)
Observations	138	137	148	148	286	285

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. We control for score fixed effects, where score captures subjects' overall score in Raven test. Predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Table A.4: Belief Adjustment - Direct Versus One Month Later, Score Interacted with Treatment

| | Diff-in-diff | |
	(1)	(2)
1 if 1month	12.069	11.386
	(7.153)	(8.959)
1 if negative information	5.960	3.468
	(2.943)	(2.732)
1 if 1 month negative information	-17.069	-16.730
	(5.231)	(5.137)
predicted belief adjustment		.362
		(.059)
score dummies	✓	✓
score dummies interacted with treatment	✓	✓
Constant	17.040	-4.812
	(5.286)	(4.378)
Observations	286	285
(R^2)	0.1153	0.2360

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. We control for a set of IQ test score dummies as well as a set of IQ test score dummies interacted with a treatment dummy. IQ test score captures subjects' overall score in Raven test, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix A.4 - Alternative Definitions of Positive/Negative Feedback

In Table A.5, we classify feedback by defining 3 positive comparisons as positive feedback and 3 negative comparisons as negative feedback. In Table A.6 we classify feedback according to Bayes' rule, where feedback that should move subjects' beliefs upwards relative to their prior is classified as positive, feedback that should move beliefs downwards is classified as negative. All specifications qualitatively confirm the pattern described in Result 1.

Table A.5: Belief Adjustment - Direct Versus One Month Later

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if 1month	.447	.855	-15.895	-16.923	.447	.137
	(3.919)	(2.930)	(2.840)	(3.113)	(3.917)	(3.067)
1 if negative information					5.284	7.631
					(3.40)	(6.612)
1 if 1 month negative information					-16.343	-16.571
					(4.839)	(4.254)
rank		-.288		-1.825		-1.161
		(.872)		(1.294)		(.880)
predicted belief adjustment		.640		.121		.384
		(.069)		(.097)		(.070)
Constant	15.511	-.580	20.795	31.651	15.511	8.473
	(2.483)	(2.708)	(2.324)	(11.841)	(2.481)	(3.203)
Observations	69	69	74	74	143	143
(R^2)	0.0002	0.4591	0.2649	0.3262	0.1331	0.3188

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Table A.6: Belief Adjustment - Direct Versus One Month Later

| | Positive Information | | Negative Information | | Diff-in-diff | |
	(1)	(2)	(3)	(4)	(5)	(6)
1 if 1month	-.468	1.739	-11.020	-11.351	-.468	.249
	(4.066)	(3.541)	(2.551)	(2.538)	(4.064)	(3.733)
1 if negative information					1.521	.753
					(2.562)	(3.111)
1 if 1 month negative information					-10.552	-11.620
					(4.799)	(4.555)
rank		1.535		-.896		-.280
		(.869)		(.759)		(.532)
predicted belief adjustment		.714		.293		.414
		(.096)		(.090)		(.063)
Constant	13.319	-8.424	14.840	13.67	13.319	5.008
	(1.851)	(4.204)	(1.772)	(5.478)	(1.850)	(2.585)
Observations	116	115	131	131	247	246
(R^2)	0.0001	0.2465	0.1161	0.2070	0.0537	0.1910

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix A.5 - Posterior Beliefs

Table A.7: Posterior Beliefs - Direct Versus One Month Later

| | Positive Information | | Negative Information | | Diff-in-diff | |
	(1)	(2)	(3)	(4)	(5)	(6)
1 if 1month	-.127	-.682	8.072	7.264	-.127	-1.099
	(3.518)	(3.543)	(3.331)	(3.278)	(3.517)	(3.548)
1 if negative information					-33.313	-25.640
					(3.071)	(3.970)
1 if 1 month negative information					8.199	8.593
					(4.845)	(4.801)
rank		-1.099		-2.687		-1.922
		(.894)		(.885)		(.626)
Constant	79.259	83.215	45.946	66.347	79.259	86.179
	(2.040)	(3.532)	(2.295)	(5.600)	(2.039)	(2.875)
Observations	138	138	148	148	286	286
(R^2)	0.0000	0.3081	0.0349	0.0932	0.3710	0.3914

OLS estimates, robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix A.6 - Updating in the Short-Run

While not the focus of our paper, in this Appendix we provide a glimpse into short-run updating in our experiment. For this purpose, we consider the subcondition of *ConfidenceDirect* where beliefs were measured *directly* after the feedback. The literature has in particular identified two phenomena related to short-run updating, conservatism (see Möbius et al., 2013) and asymmetry (see Eil and Rao, 2011 and Möbius et al., 2013). With respect to the latter, recently, the evidence has been more mixed, and several papers did not find an asymmetry (see, e.g., Barron, 2016, Coutts, 2016, Schwardmann and van der Weele, 2017).

We do find evidence consistent with conservatism. Overall, people do not update enough, compared to the bayesian benchmark. On average people should (according to Bayes' rule) adjust their beliefs by about 20 percentage points, due to the feedback. The actual normalized belief adjustment is only 11.8 percentage points. The correlation coefficient between belief adjustment and bayesian prediction of belief adjustment is 0.459.

To get at asymmetry, we analyze how closely belief adjustments follow the bayesian prediction, separately for positive and negative feedback. Table A.8 provides regression analysis when regressing belief adjustment on the bayesian prediction. Column (1) focuses on positive feedback, column (2) on negative, and column (3) provides the diff-in-diff. While the coefficient for the bayesian prediction is larger for positive feedback compared to negative feedback, the diff-in-diff reveals no significant difference between the two coefficients.

Taken together, we do find evidence for conservatism. We also find some asymmetry in short-run updating, though not statistically significant.

Table A.8: Belief Adjustment in the Short-Run

	Positive Information	Negative Information	Diff-in-diff
	Dependent variable: Belief Adjustment		
	(1)	(2)	(3)
predicted belief adjustment	.520	.306	.520
	(.168)	(.111)	(.168)
1 if negative information			4.294
			(3.776)
predicted belief adjustment if negative information			-.213
			(.201)
Constant	1.636	5.930	1.636
	(1.672)	(3.385)	(2.968)
Observations	45	46	91
(R^2)	0.2738	0.1527	0.2244

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix A.7 - No Feedback Condition
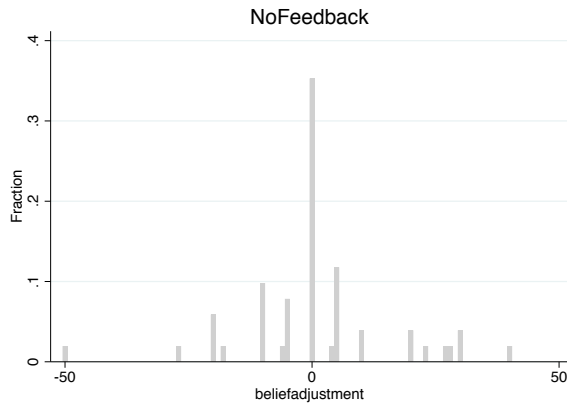
Figure A.1: Histogram of Belief Adjustments in the *ConfidenceNoFeedback* condition. Belief adjustments are censored at $+/-$ 50.

Figure A.1 shows a histogram of belief adjustments in the *ConfidenceNoFeedback* treatment. As can be inferred, absent feedback, a large fraction of subjects do not change their beliefs at all over the course of one month. For those that do change, there is a remarkable symmetry, and no systematic pattern can be observed. 31% of subjects adjusted their beliefs downwards and 33% adjusted their beliefs upwards. The mean of belief adjustments is 0.22, with a standard deviation of 17.83.

Appendix A.8 - Figures Bayesian Posteriors
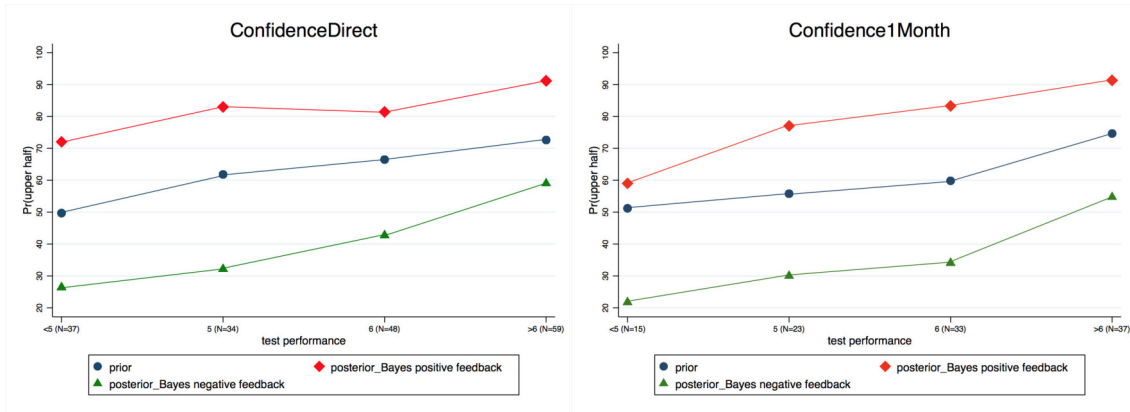
Figure A.2: The figure shows means of prior beliefs as well as predicted posterior beliefs (according to Bayes' rule), separately for positive and negative feedback, for different groups of IQ test performance. The left panel shows results for *ConfidenceDirect* the right panel for *Confidence1month* (right panel). Test performance is grouped in four categories, < 5 matrices solved correctly, 5 matrices solved correctly, 6 matrices solved correctly, > 6 matrices solved correctly.

Appendix B - Robustness of Selective Recall

Appendix B.1 - Rank Fixed Effects

Table B.1 and Table B.2 replicate the main result from section 3, controlling for rank fixed effects.

Table B.1: Recall Accuracy, Rank FE

| | Recall Accuracy | |
	(1)	(2)
1 if negative information	-.399	-.397
	(.116)	(.115)
predicted belief adjustment		-.004
		(.002)
rank fixed effects	✓	✓
Constant	.903	.990
	(.074)	(.088)
Observations	118	118

Results are from a linear probability model of the likelihood to correctly recall the feedback. Robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. We control for rank fixed effects where rank refers to subject's rank in their group. Predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Table B.2: Recall Accuracy - "I don't recall", Rank FE

| | "I don't recall" | |
	(1)	(2)
1 if negative information	.186	.182
	(.096)	(.092)
predicted belief adjustment		.007
		(0.002)
rank fixed effects	✓	✓
Constant	.052	-.076
	(.061)	(.070)
Observations	118	118

Results are from a linear probability model of the likelihood to state "I don't recall". Robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. We control for rank fixed effects where rank refers to subject's rank in their group. Predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix B.2 - IQ Test Performance Fixed Effects

Table B.3 and Table B.4 replicate the main result from section 3, controlling for IQ test score fixed effects.

Table B.3: Recall Accuracy, Score FE

| | Recall Accuracy | |
	(1)	(2)
1 if negative information	-.474	-.447
	(.090)	(.090)
predicted belief adjustment		-.005
		(.002)
score fixed effects	✓	✓
Constant	.944	1.027
	(.062)	(.074)
Observations	118	118

Results are from a linear probability model of the likelihood to correctly recall the feedback. Robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. We control for score fixed effects where score refers to subject's overall score in the Raven test. Predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Table B.4: Recall Accuracy - "I don't recall", Score FE

| | "I don't recall" | |
	(1)	(2)
1 if negative information	.203	.165
	(.076)	(.074)
predicted belief adjustment		.006
		(.002)
score fixed effects	✓	✓
Constant	.043	-.072
	(.053)	(.060)
Observations	118	118

Results are from a linear probability model of the likelihood to state "I don't recall". Robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. We control for score fixed effects where score refers to subject's overall score in the Raven test. Predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix B.3 - Alternative Definitions of Positive/Negative Feedback

In Table B.5, we classify feedback by defining 3 positive comparisons as positive feedback and 3 negative comparisons as negative feedback. In Table B.6 we classify feedback according to Bayes' rule, where feedback that should move subjects' beliefs upwards relative to their prior is classified as positive, feedback that should move beliefs downwards is classified as negative.

Table B.5: Recall Accuracy

| | Dependent variable: | | | |
| | Recall Accuracy | | "I don't recall" | |
	(1)	(2)	(3)	(4)
1 if negative information	-.607	-.651	.345	.493
	(.083)	(.089)	(.084)	(.189)
rank		.049		-.033
		(.036)		(.030)
predicted belief adjustment		-.003		.004
		(.003)		(.003)
Constant	.909	.895	.036	.028
	(.044)	(.081)	(.036)	(.079)
Observations	70	70	70	70
(R^2)	0.3686	0.4004	0.1556	0.1948

Results are from a linear probability model. Robust standard errors in parantheses. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Table B.6: Recall Accuracy

| | Dependent variable: | | | |
| | Recall Accuracy | | "I don't recall" | |
	(1)	(2)	(3)	(4)
1 if negative information	-.400	-.341	.245	.202
	(.081)	(.116)	(.070)	(.075)
rank		-.005		.002
		(.022)		(.015)
predicted belief adjustment		-.006		.005
		(.003)		(.003)
Constant	.909	1.057	.045	-.076
	(.044)	(.099)	(.032)	(.075)
Observations	99	99	99	99
(R^2)	0.1837	0.2292	0.1000	0.1495

Results are from a linear probability model. Robust standard errors in parantheses. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix B.4 - Direction of Recall Bias

We analyze whether those subjects that do not state "I don't recall", misremember the feedback in a systematic way, depending on the feedback they obtained. For that purpose, we simply compute the difference between the number of positive comparisons subjects recalled, and the actual number of positive comparisons they were informed about one month before. We conservatively code subjects that stated "I don't recall" as accurately remembering, i.e., as having a difference of 0.

Table B.7: Recall Deviation

	Dependent variable: Recall Deviation	
	(1)	(2)
1 if negative information	.247	.332
	(.078)	(.109)
rank		-.023
		(.019)
predicted belief adjustment		.001
		(.003)
Constant	.019	.079
	(.032)	(.082)
Observations	118	118
(R^2)	0.0708	0.0811

Results are from a linear probability model of the difference between recalled and actual feedback. Specifically, we compute the difference between remembered number of positive comparisons and the actual number. Subjects that stated "I don't recall" are coded as difference of 0. Robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix B.5 - Placebo Condition

45 subjects participated in the placebo condition. The task was to recall which of four 3-digit numbers subjects had previously seen on a list of 20 numbers. Subjects were shown a list of 20 3-digit numbers for approximately one minute. Afterwards, the list was removed, and after an additional minute, subjects were shown four 3-digit numbers, out of which exactly one was part of the list of 20 numbers. Subjects were asked which of the four 3-digit numbers they had previously seen on a list of 20 numbers. Subjects were paid 2 euros if they answered correctly, and also had the option to state "I don't recall". Instructions, and in particular the explanation of the incentive structure were otherwise identical to treatment *Recall*.

From the 45 participants, 25 correctly solved the recall task. Importantly, only one subject selected the payoff-dominated "I don't recall" option.

Appendix B.6 - Alternative Interpretation

Table B.8: Recall Accuracy for Different Subgroups

| | *Dependent variable: Recall Accuracy* | | | | | |
| | *All observations* | | *prior < 60%* | | *prior < 50%* | |
	(1)	(2)	(3)	(4)	(5)	(6)
1 if negative information	-.407	-.404	-.307	-.366	-.246	-.379
	(.075)	(.111)	(.112)	(.151)	(.144)	(.179)
rank		.001		.015		.036
		(.019)		(.029)		(.038)
Constant	.907	.911	.895	.835	.846	.688
	(.040)	(.073)	(.072)	(.139)	(.103)	(.222)
Observations	118	118	53	53	38	38
(R^2)	0.1914	0.1914	0.1025	0.1064	0.0631	0.0832

Results are from a linear probability model of the likelihood to correctly recall the feedback in treatment *Recall*. Columns (1) and (2) contain all subjects. Columns (3) and (4) only use subjects that stated a prior of ranking in the upper of the group below 60%. Columns (5) and (6) further reduce the sample size and focus on subjects that stated a prior below 50%. Robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group.

Appendix C

Appendix C.1 - Robustness of Announcement Results

All results are robust to adding controls and to using alternative classifications of positive and negative feedback In Table C.1, we show results when we classify feedback by defining 3 positive comparisons as positive feedback and 3 negative comparisons as negative feedback. In Table C.2 we classify feedback according to Bayes' rule.

Table C.1: Belief Adjustment - Announcement Versus One Month Later

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if announcement	-1.753	-1.993	15.191	15.902	-1.753	-1.806
	(4.080)	(3.135)	(5.254)	(5.311)	(4.087)	(3.218)
1 if negative information					-11.058	-16.515
					(3.455)	(6.434)
1 if 1 month negative information					16.944	17.082
					(6.648)	(6.309)
rank		1.186		-.867		.158
		(1.360)		(1.169)		(.969)
predicted belief adjustment		.524		0.081		0.380
		(.087)		(.135)		(.079)
Constant	15.958	0.158	4.9	8.707	15.958	5.969
	(3.037)	(3.566)	(1.643)	(10.247)	(3.041)	(3.412)
Observations	63	63	52	52	115	115
(R^2)	0.0028	0.3903	0.1738	0.1840	0.1000	0.2431

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Table C.2: Belief Adjustment - Announcement Versus One Month Later

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if announcement	3.449	.654	13.021	13.410	3.449	2.015
	(4.520)	(4.279)	(3.685)	(3.765)	(4.521)	(4.301)
1 if negative information					-9.031	-10.975
					(4.068)	(5.271)
1 if 1 month negative information					9.572	11.922
					(5.832)	(5.774)
rank		1.430		-.722		-.091
		(.966)		(.848)		(.643)
predicted belief adjustment		.556		.192		.319
		(.135)		(.113)		(.085)
Constant	12.851	-3.106	3.82	3.835	12.851	6.593
	(3.627)	(6.068)	(1.841)	(7.494)	(3.627)	(4.492)
Observations	97	97	94	94	191	191
(R^2)	0.0062	0.1411	0.1257	0.1503	0.0671	0.1275

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix C.2 - Tournament Announcement

The tournament announcement condition was similar to *Announcement*, with the key difference being that now we announced at the first lab meeting that in 1 month, subjects would need to decide whether they want to participate in a tournament or not. Subjects were informed that they would compete against another randomly selected member of their group and that they would win the tournament if their rank in the group was higher than that of their competitor. Subjects were not given any further details about the tournament, but it was emphasized that the more accurate their beliefs about their rank in the group are, the better they will be able to make the tournament entry choice.[27]

Similar to the announcement of the belief elicitation task in *Announcement*, the tournament was announced during the first session after subjects had received the feedback. In addition, subjects were reminded in a letter they received at the end of the first session. All other aspects of the design were identical to *Announcement*. 58 subjects participated in the tournament announcement condition, and there was no attrition at all, i.e., all subjects that showed-up to the first also showed up to the second experimental session. The experiments were conducted in January and February 2016 at the BonnEconLab. Subjects were mostly students from the University of Bonn and were recruited using the online recruitment system hroot (Bock, Baetge and Nicklisch, 2014). The experiments were computerized using the experimental software z-tree (Fischbacher, 2007) and the online survey tool Qualtrics.

Table C.3 shows the main results. In the table we compare belief adjustments after 1 month between treatment *TournamentAnnouncement* and treatment *Confidence1month*. Columns (1) and (2) reveal that the announcement of a tournament has no significant effect on belief adjustments after positive feedback. Belief adjustments after negative feedback, however, are substantially affected. While beliefs in treatment *Confidence1month* reflected negative negative only to a small degree, beliefs in *TournamentAnnouncement* are substantially adjusted, leading to a sizeable and significant treatment difference (see columns (3) and (4) of Table C.3). Columns (5) and (6) show the results of a difference-in-difference estimation on (i) a treatment dummy, (ii) a feedback dummy, and (iii) an interaction term equal to one if subjects were in the *Confidence1month* treatment and obtained negative information. The coefficient of the interaction term is positive and significant, confirming findings from columns (1)-(4). All results are robust to adding controls and to using alternative classifications of positive and negative feedback In Table C.4, we show results when we classify feedback by defining 3 positive comparisons as positive feedback and 3 negative comparisons as negative feedback. In Table C.5 we classify feedback according to Bayes' rule.

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[27]The actual tournament entry decision took place at the end of second lab session. We elicited subjects valuation to participate in the tournament using a simple price list format. In the tournament, subjects received 5 euros if they ranked higher than the randomly chosen other group member. In the price list, subjects could choose between receiving a fixed amount or participating in the tournament. The fixed amount varied from choice to choice and increased in 20 cents increments from 0.20 euros to 3.00 euros.

Table C.3: Belief Adjustment - Tournament Versus One Month Later

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if tournament announcement	-3.335	-4.835	16.648	16.703	-3.335	-3.888
	(4.654)	(4.631)	(5.398)	(5.297)	(4.651)	(4.535)
1 if negative information					-7.277	-10.460
					(3.725)	(5.419)
1 if 1 month negative information					19.982	21.067
					(7.128)	(7.029)
rank		1.295		.1925		.334
		(.976)		(1.093)		(.762)
predicted belief adjustment		.556		.058		.251
		(.095)		(.141)		(.093)
Constant	11.113	-2.732	3.836	1.000	11.113	6.611
	(3.200)	(4.530)	(1.909)	(9.216)	(3.199)	(3.466)
Observations	80	80	86	86	166	166
(R^2)	0.0055	0.1738	0.1367	0.1398	0.0744	0.1154

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Table C.4: Linear Estimates of Belief Adjustment - Tournament Versus One Month Later

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if tournament announcement	-5.420	-4.480	22.453	22.600	-5.420	-5.276
	(4.827)	(4.106)	(7.442)	(7.467)	(4.310)	(4.445)
1 if negative information					-13.566	-9.751
					(3.634)	(6.345)
1 if 1 month negative information					27.873	29.676
					(8.878)	(8.567)
rank		-2.207		-.436		-.670
		(.989)		(1.333)		(.918)
predicted belief adjustment		.515		-.0292		.214
		(.129)		(.233)		(.135)
Constant	15.958	7.463	4.900	9.422	15.958	11.898
	(3.072)	(2.944)	(1.646)	(15.795)	(3.062)	(4.534)
Observations	37	37	47	47	84	84
(R^2)	0.0326	0.4329	0.2444	0.2459	0.1913	0.2316

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Table C.5: Belief Adjustment - Tournament Versus One Month Later

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if tournament announcement	-4.101	-5.380	12.106	13.062	-4.101	-4.445
	(5.233)	(5.365)	(4.991)	(4.944)	(5.230)	(5.149)
1 if negative information					-9.031	-11.142
					(4.080)	(5.998)
1 if 1 month negative information					16.207	17.509
					(7.231)	(7.029)
rank		1.127		-.783		-.099
		(1.272)		(.981)		(.837)
predicted belief adjustment		.566		.229		.347
		(.129)		(.135)		(.096)
Constant	12.851	-2.341	3.820	3.244	12.851	6.047
	(3.641)	(6.394)	(1.845)	(9.300)	(3.639)	(4.854)
Observations	71	71	77	77	148	148
(R^2)	0.0073	0.1391	0.0983	0.1398	0.0516	0.1227

OLS estimates, robust standard errors in parantheses. Belief adjustments are defined as posterior - prior. We normalize by multiplying adjustments following negative feedback by (-1). Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix C.3 - Robustness High Stakes Condition

In Table C.6, we show results when we classify feedback by defining 3 positive comparisons as positive feedback and 3 negative comparisons as negative feedback. In Table C.7 we classify feedback according to Bayes' rule.

Table C.6: Recall Accuracy - Normal Versus High Stakes

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if high stakes	-.070	-.070	.437	.435	-.070	-.056
	(0.062)	(0.060)	(0.103)	(0.104)	(0.062)	(0.062)
1 if negative information					-0.607	-.722
					(0.083)	(0.149)
1 if high stakes negative information					.507	.492
					(0.120)	(0.121)
rank		.000		.033		.022
		(0.021)		(0.035)		(0.024)
predicted belief adjustment		-.001		-.001		-.000
		(0.002)		(0.003)		(0.002)
Constant	0.964	0.980	0.357	0.091	0.964	0.916
	(0.036)	(0.046)	(0.112)	(0.276)	(0.036)	(0.066)
Observations	66	66	76	76	142	142
(R^2)	0.0169	0.0184	0.1909	0.0880	0.3020	0.3072

Results are from a linear probability model. Robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Table C.7: Recall Accuracy - Normal Versus High Stakes

	Positive Information		Negative Information		Diff-in-diff	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if high stakes	-.057	-.072	.260	.276	-.057	-.071
	(0.066)	(0.067)	(0.096)	(0.099)	(0.066)	(0.068)
1 if negative information					-0.400	-.335
					(0.081)	(0.103)
1 if high stakes negative information					.317	.342
					(0.117)	(0.119)
rank		-.015		-.008		-.015
		(0.020)		(0.025)		(0.016)
predicted belief adjustment		.001		-.003		-.002
		(0.003)		(0.003)		(0.002)
Constant	0.909	0.943	0.509	0.665	0.909	.999
	(0.044)	(0.099)	(0.068)	(0.192)	(0.044)	(0.082)
Observations	98	98	94	94	192	192
(R^2)	0.0075	0.0160	0.0695	0.0876	0.1356	0.1437

Results are from a linear probability model. Robust standard errors in parantheses. Positive and negative information is defined as follows: positive = at least 2 out of the 3 comparisons with the randomly selected group members are positive; negative = 0 or 1 of the comparisons with the randomly selected group members are positive. Rank refers to subject's rank in their group, predicted belief adjustment is defined as the belief adjustment if subjects would follow Bayes' rule.

Appendix D - Sociodemographics Summary and Balance

Table C.8: Sociodemographics and Big 5 - Summary and Balance

	(Gender)	(Student)	(Big 5_1)	(Big 5_2)	(Big 5_3)	(Big 5_4)	(Big 5_5)	(Big 5_6)	(Big 5_7)	(Big 5_8)	(Big 5_9)	(Big 5_{10})	(Big 5_{11})	(Big 5_{12})	(Big 5_{13})	(Big 5_{14})	(Big 5_{15})
Announcement	0.470	0.991	2.565	2.765	4.435	2.878	3.183	2.330	3.878	2.922	3.026	3.791	2.626	3.983	2.130	2.591	3.497
	(0.501)	(0.093)	(1.312)	(1.471)	(1.712)	(1.117)	(1.542)	(1.197)	(1.612)	(1.568)	(1.779)	(1.719)	(1.080)	(1.660)	(1.047)	(1.382)	(1.459)
Confidence1Month	0.509	0.962	2.5	2.796	4.139	2.935	3.324	2.491	3.602	2.806	3.167	3.759	2.704	4.093	2.306	2.463	3.602
	(0.502)	(0.190)	(1.115)	(1.545)	(1.537)	(1.217)	(1.546)	(1.301)	(1.552)	(1.469)	(1.759)	(1.628)	(1.104)	(1.526)	(1.072)	(1.271)	(1.453)
ConfidenceDirect (15minutes)	0.506	0.977	2.402	2.460	4.345	2.954	3.195	2.667	3.862	2.621	3.103	3.816	2.598	4.345	2.161	2.540	3.759
	(0.503)	(0.151)	(1.289)	(1.283)	(1.744)	(1.284)	(1.516)	(1.387)	(1.637)	(1.260)	(1.759)	(1.514)	(1.186)	(1.396)	(1.033)	(1.421)	(1.438)
ConfidenceDirect (Immediate)	0.473	0.956	2.626	2.560	4.132	2.912	3.110	2.363	3.385	2.659	3.121	3.758	2.824	3.967	2.154	2.549	3.527
	(0.502)	(0.206)	(1.435)	(1.384)	(1.675)	(1.244)	(1.629)	(1.028)	(1.718)	(1.408)	(1.725)	(1.649)	(1.279)	(1.567)	(.855)	(1.241)	(1.385)
Recall	0.517	0.983	2.534	2.678	4.212	2.983	3.212	2.619	3.907	2.610	3.407	3.754	2.754	4.127	2.339	2.525	3.585
	(0.502)	(0.130)	(1.344)	(1.484)	(1.627)	(1.365)	(1.606)	(1.320)	(1.591)	(1.580)	(1.882)	(1.579)	(1.219)	(1.737)	(1.134)	(1.436)	(1.458)
RecallHigh	0.526	0.991	2.131	2.974	4.544	3.070	3.009	2.570	3.947	3.079	3.614	3.658	2.474	3.921	2.053	2.561	3.5
	(0.502)	(0.094)	(1.117)	(1.548)	(1.434)	(1.173)	(1.549)	(1.343)	(1.666)	(1.506)	(1.851)	(1.612)	(1.058)	(1.552)	(.901)	(1.433)	(1.384)
NoFeedback	0.608	0.941	2.196	2.922	4.471	3.255	3.275	2.431	3.824	3.020	3.686	3.863	2.765	3.784	2.333	2.706	3.196
	(0.493)	(0.238)	(0.825)	(1.339)	(1.759)	(1.383)	(1.686)	(1.153)	(1.670)	(1.319)	(1.643)	(1.613)	(1.124)	(1.404)	(1.194)	(1.346)	(1.312)
Tournament	0.483	0.966	2.5	2.862	4.397	2.776	3.017	2.586	3.586	2.897	2.810	3.707	2.690	3.552	2.103	2.241	3.655
	(0.504)	(0.184)	(1.128)	(1.648)	(1.685)	(1.229)	(1.457)	(1.214)	(1.655)	(1.447)	(1.594)	(1.747)	(1.231)	(1.698)	(.810)	(1.302)	(1.409)
H0: Zero treatment diff. F(7, 734)	0.51	0.97	2.32	1.41	0.99	0.78	0.48	0.98	1.37	1.52	2.34	0.13	0.96	1.70	1.11	0.62	0.92
	(p = 0.827)	(p = 0.450)	(p=0.024)	(p=0.197)	(p=0.435)	(p=0.602)	(p=0.848)	(p=0.443)	(p=0.216)	(p=0.158)	(p=0.023)	(p=0.997)	(p=0.458)	(p=0.106)	(p=0.352)	(p=0.740)	(p=0.491)